

Objective of feedback:

To generate factual information through transparent mechanism in order to make continuous improvement in quality of educational services and related facilities offered by DBCOP.

Feedback Category:

1. Students feedback on faculty performance
2. Students feedback on understanding the subject
3. Students feedback on facilities – Library, Computing Facilities, Canteen, Sports, Administration and Infrastructure
4. Parents feedback on educational services
5. Employer's Feedback

Feedback Mechanism:**1. Development of Questionnaire**

Following mechanism is adopted for development of a feedback questionnaire.

- a. Discussion in Management Council and Academic Council.
- b. Appointment of a committee to design questionnaire. Committee composed of - Management Representative (01), Academic Council Representative (01), Representative from Teaching Staff (02), Student Representative (02), Representative of Parents (02), Human Right Activist (01). Total 09 Members.
- c. Final approval of questionnaire from Management Council and Academic Council.

2. Frequency of Feedback Collection

Once in a semester (end of semester)

Administration of questionnaire

- a. Feedback shall be collected in presence of Principal
- b. Feedback shall be collected only if quorum of 75 % is fulfilled
- c. Collected questionnaires shall be analysed by applying statistical tools
- d. Report on questionnaire analysis shall be put forward to Management Council and Academic Council for further action

3. Action on the basis of obtained feedback

DBCOP: Feedback Mechanism

- a. Action shall be decided by Management Council and Academic Council or their Joint Committee and communicated to Principal for execution.