



Ambe Durga Education Society's
Dadasaheb Balpande College of Pharmacy (DBCOP)
Near Swami Samarth Mandir, Besa, Nagpur-37

Action Taken Report on Feedback

Submitted to,
Governing Body
DBCOP, Besa, Nagpur

Submitted by,
Dr (Mrs.) Ujwala Mahajan
Principal,
DBCOP, Besa, Nagpur

Subject: Submission of action taken report on feedback analysis carried for academic year 2019-20.

As a practice of obtaining regular feedback, feedback was obtained from different sources for academic year 2019-20 and following actions were taken on the basis of analysis of feedback.

S.N.	Particulars	Source	Frequency	Feedback Analysis and Action taken
01	Students' feedback on faculty performance.	Students	At the end of semester (offline on Dec 2019, online on June 2020)	Faculty members who ranked top on students' feedback - Vijayashri Rokde, Rohini Kharwade, Monali Dumore were appreciated for their best academic performance. Other faculty members were counseled for their academic performance by Principal and senior professors.
02	Students' feedback on understanding the subject.		At the end of semester (offline on Dec 2019, online on June 2020)	It is observed that subjects such as Industrial Pharmacy-I, HAP, Inorganic Chemistry, Microbiology are difficult to understand within given time of semester. Students suggested changes in the pedagogy for above subjects.

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Principal
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				Faculty members of above subjects were advised to change the pedagogy and make the concepts easy for learning.
03	Students' feedback on facilities – Library, Computing Facilities, Canteen, Sports, Administration and Infrastructure.		At the end of academic year	Students suggested following changes- 1. College approach road shall be developed. 2. Separate photocopy facility shall be provided. 3. Sports facilities have to be upgraded. Actions were initiated as- 1. College approach road is developed. 2. Separate photocopy facility is provided. 3. Sports equipments are procured as per need.
04	Parents' feedback on educational services.	Parents	Parents meet and Parents visit	Following suggestions are given by parents in their feedback- 1. Extension of fees payment schedule because of Covid-19 pandemic. 2. Fees relaxation due to Covid-19 pandemic. 3. Need regular assessment for online lectures by teachers. Actions were initiated as- 1. Extension for fees payment was granted for parents. 2. The issue of fees relaxation is discussed with management. 3. Faculty members initiated for regular assessment of online classes.
05	Employer's Feedback on performance of alumni.	Employers	As required	Employers are satisfied with performance and technical knowledge of alumni.
06	Alumni Feedback.	Alumni	During Alumni's Visit	Alumni appreciated growth of institute. Alumni suggested online interactive sessions with juniors.
07	Faculty members' feedback	Faculty Members	At the end of academic year	Faculty members suggested for- 1. Regular internet connectivity for better online class

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M. Chavhan
Action Taken Report
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				delivery. 2. Subscription of online meet platforms for uninterrupted lecture sessions. 3. Advance salary. Actions were initiated as- 1. Internet connectivity is checked and increased. 2. Subscriptions of online meet platforms were purchased for uninterrupted lecture sessions. 3. Advanced salary was paid.
08	Supporting Staff members' feedback	Supporting Staff Members	At the end of academic year	Supporting staff members suggested- 1. Advanced Salary. Action was initiated as- 1. Advanced salary was paid.
09	Feedback collected from complaint / suggestion box.	All stakeholders	Regular	Suggestions received- 1. Wi-fi is not properly working. Actions initiated- 1. Modems were replaced for uninterrupted internet connectivity through Wi-Fi.
10	Feedback from website	All stakeholders	Regular	Not received.

Submitted on:

Name and Signature:

Mahajan

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