



Ambe Durga Education Society's  
**Dadasaheb Balpande College of Pharmacy (DBCOP)**  
Near Swami Samarth Mandir, Besa, Nagpur-37

### Action Taken Report on Feedback

**Submitted to,**  
Governing Body  
DBCOP, Besa, Nagpur

**Submitted by,**  
**Dr (Mrs.) Ujwala Mahajan**  
Principal,  
DBCOP, Besa, Nagpur

**Subject:** Submission of action taken report on feedback analysis carried for academic year 2020-21.

As a practice of obtaining regular feedback, feedback was obtained from different sources for academic year 2020-21 and following actions were taken on the basis of analysis of feedback.

S.N.	Particulars	Source	Frequency	Feedback Analysis and Action taken
01	Students' feedback on faculty performance.	Students	At the end of semester	Faculty members who ranked top on students' feedback were appreciated for their good performance. Vijayashri Rokde, Rohini Kharwade, Kishor Danao were appreciated for their best academic performance.  Other faculty members were counseled for their academic performance by Principal and senior professors.
02	Students' feedback on understanding the subject.		At the end of semester	It is observed that subjects such as Industrial Pharmacy-I, Biotechnology, Social and Preventive Pharmacy, Organic Chemistry, Pharmacology I are difficult to understand within given





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				time of semester. Students suggested changes in the pedagogy for above subjects.  Faculty members of above subjects were advised to change the pedagogy and make the concepts easy for learning.
03	Students' feedback on facilities – Library, Computing Facilities, Canteen, Sports, Administration and Infrastructure.		At the end of academic year	Students suggested following changes- <ol style="list-style-type: none"><li>1. Increase books for competitive examination including GPAT, UPSC.</li><li>2. To conduct online GPAT test.</li></ol> Actions were initiated as- <ol style="list-style-type: none"><li>1. Process initiated for procurement of competitive examination books including GPAT and UPSC.</li><li>2. Initiated for online GPAT test for students.</li></ol>
04	Parents' feedback on educational services.	Parents	Parent meet and Parents visit	Following suggestions are given by parents in their feedback- <ol style="list-style-type: none"><li>1. Extension of fees payment schedule because of Covid-19 pandemic.</li><li>2. College authorities shall plan activities for students during pandemic to get reed of depression.</li></ol> Actions were initiated as- <ol style="list-style-type: none"><li>1. Extension for fees payment was granted for parents.</li><li>2. Online social activities like plantation of trees, mask donation to neighbor were planned for students.</li></ol>
05	Employer's Feedback on performance of alumni.	Employers	As required	Feedback was communicated but not received from employers.
06	Alumni Feedback.	Alumni	During Alumni Meet	Alumni appreciated 'Campus Connect' initiative of college. They have shown willingness to guide the juniors on Pharma trending scenario.







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07	Faculty members' feedback	Faculty Members	At the end of academic year	Faculty members suggested for- 1. Regular internet connectivity for better online class delivery. 2. Subscription of online meet platforms for uninterrupted lecture sessions. 3. Advance salary. Actions were initiated as- 1. Internet connectivity is checked and increased. 2. Subscriptions of online meet platforms were purchased for uninterrupted lecture sessions. 3. Advanced salary was paid.
08	Supporting Staff members' feedback	Supporting Staff Members	At the end of academic year	Supporting staff members suggested- 1. Advanced Salary. Action was initiated as- 1. Advanced salary was paid.
09	Feedback collected from complaint / suggestion box.	All stakeholders	Regular	As it was Covid-19 pandemic, feedback from complaint / suggestion box were not received.
10	Feedback from website	All stakeholders	Regular	Not received.

Submitted on:

Name and Signature:

  
**PRINCIPAL**  
DADASAHEB BALPANDE COLLEGE  
OF PHARMACY, BESA, NAGPUR - 37

